

## Terms and Conditions

1. Initial payment – to secure a booking an initial deposit of £150.00 to be paid within one week by cheque.
2. Once a deposit is received, an acknowledgment will be sent to you by post, to confirm the booking. The deposit is non-returnable.
3. Balance to be paid six weeks before arrival.
4. If booking 6 weeks or less before your holiday the full amount is to be paid when booking.
5. Arrival – the cottage will be available from 4.00pm – the accommodation is owner maintained and serviced.
6. Departure time is by 10.00am, to allow the necessary time to prepare and maintain the accommodation for the next guests.
7. Any breakages must be replaced or adequately compensated for, breakages or damage must be notified to owners.
8. All equipment, utensils, etc. must be left in a clean condition at the end of the hire period. This is also true for the general state of the cottage, including carpets, kitchen, sinks, bathrooms, toilet, etc.
9. Complaints should be taken up with the owner immediately so that they can be rectified.
10. The price includes electric, oil and gas.
11. Duvets and two pillows per person with linen are provided, towels and tea towels also provided.
12. Whilst we have in force appropriate insurance for public liability, responsibility cannot be accepted for your personal effects – all normal and proper precautions should be taken to safe guard your property
13. We operate a no smoking policy in the cottage.
14. We reserve the right to repossess the cottage Bron-y-Graig at any time where damage has been caused by you or any member of your party or in our opinion is likely to be caused by the above mentioned. In such cases we shall not be liable to make a refund of any portion of the hire terms paid.
15. You are responsible for the cottage and its equipment during the period of hire and you are expected to take all reasonable care of it.
16. No pets.
17. No cots are provided.
18. Due to our insurance cover - the maximum number of people staying at Bron-y-Graig is six.
- 19 Bron-y-Graig has a telephone for incoming calls and emergencies, the number is : 01766890227
20. The postcode for Bron-y-Graig is LL55 4NL. Please do not use post code for sat – nav, as this code covers several houses. Use Nantgwynant as a guide.

**PLEASE READ CAREFULLY.**

**Thank You.**